Meeting Minutes Delaware Transit Action Group (TAG) Date: Time: **Place:**

TAG Technical Committee Members Present:

Peggy Petlon (Chair) MHDR/Community Services (proxy Name)

Angie Gudenkauf Title, Abbe Health – Penn Center Delaware County Supervisor (Katie Althouse**) (Diane Brecht**)

Krystle DeShaw (Public Health Supv., RMC) (proxy Name)

Kristen Rickey Superintendent, West Del CCSD (proxy Name)

Donna Boss (Vice Chair) Executive Director. DCED (Proxy Name)

Shirley Helmrichs RTA Board (Jeff Madlom**)

Dawn Sage Case Mngr., Dept. of Human Services (proxy Name)

Rob Busch Superintendent, EDCO CCSD (Proxy Name)

Mike Mellon

Assoc. Regional Exec. Dir., Imagine the Possibilities (proxy Name)

🗌 Jodi Burgin Social Worker, RMC (proxy Name)

Mindy Meyers Family Support Coord./ Site Mnger, EIRHA <mark>(Jenny Schrobilgen</mark>**)

Michelle Armstrong Dir. Ouality Enhancement.

Unlimited Services (Heather Hansel**)

🗌 Leann Herman

Patient Resource Spec., RFH (proxy Name)

Kristine Bartels

Dialysis, Grand River Medical (proxy name)

Others Present:

Staff Present:	🖾 Chandra Ravada 📋 Dan Fox	Stacie Scott	🛛 Gail Kuhl	
*Non-Voting Member **Voting m		ber by Proxy		***Attendance by phone

A quorum was present for RTA's Policy Board

Agency updates

Peggy- helped obtain various grants and help community colleges get a CAN program. 2000 dollar grant to students to help cover the costs of education. Pay it forward food cards program to help those in need.

Mike Mellon – HBS setting

Grant updates

AIMS Grants- went live with software, RTA staff are acclimating to new system. Text message software is not working, so launch has been postponed. RTA is hoping that the new software will be functional by the end of August. The software will allow for improved efficiency and less staff time attending to calls.

DRA Grant - DRA did not feel that a senior program would be a suitable program to fund. RTA may pursue a smaller grant next funding cycle.

(Peggy) 1st Friday of every month is a festival in Delaware County, would be a good event for RTA to service. Getting enough drivers in Delaware County is a difficult task and may make it difficult to service this event.

Drivers update Delaware – Gail says we only have only had one new potential paid driver, but they are a student who won't be able to start immediately. TAG group wants to improve marketing in Delaware County. Morgan, Shirley, and Peggy agreed to start the outreach process.

FY22 Ride update – General public rides have increased significantly from pre-Covid FFY 19 levels. Disabled is also increasing towards pre covid levels as well. The senior population is still well below pre covid levels.

Delaware County had the most fluctuation in elderly population compared to Dubuque and Jackson. Disabled and General Population rides are stabilizing in all counties, with a minor dip over the summer.

Supported employment/human services, Sunnycrest, and City of Bellevue are all areas to focus on getting rides up. Particularly Hills and Dales, ARC, Imagine, and Unlimited who received funding to increase ridership. RTA will seek an update from Unlimited to see if ridership is increasing. It was requested that RTA staff breakdown ride data for each TAG meeting.

Careers on wheels -

Other Topics for Discussion -

November meeting is canceled due to the annual December meeting.

The hybrid meeting option was preferred by the group for the December annual meeting. In-person can meet at the Del.Co Community Service building.

Adjourn

Peggy, second Morgan